

1. Youtube URLs

Live streaming

- Start time and End time issues

When live class start then an appropriate message should display as live video lags for one or two minutes as a result video playback failed error display

- This needs to be done by the back end team to start the live class before 2/3 minutes before to the exact time.
- As per discussion with praveen ji , need to add a thumbnail for doing the same so that it will reflect on audio lecture and download section

Need to Fix

- Forward button functionality **Need to Fix**

Forward button is still working recorded to live in many exceptional cases

- As per discussion in meeting , we have no control over youtube URL technology
- Will move on JW Player - vmix
- We should not dependant on one technology, we should use all players i.e. Youtube , JW Player and vimeo

- Live video lags and stops for a moment then play again **Need to Fix**

- Low internet speed takes time to play the video black screen display for a while , loader is not displaying in player - need optimization **Need to Fix**

- As per discussion in meeting , we have no control over youtube URL technology
- Will move on JW Player - vmix
- We should not dependant on one technology, we should use all players i.e. Youtube , JW Player and vimeo

- Live class - My library - video remaining time is not coming correct **Need to Fix**

- Video Streaming Crash - While player extract all video streams, then user click on settings button application crashed **Need to Fix**

Need to fix

Performance Issue : Video loading is taking too much time to load

- i Button should show in video and quiz **Need to Fix**

There should be no auto filled topics like spelling error etc only text field with minimum 200 character limit

- Video web link attached **Need to Fix**

Create test Issues

1. bundled question direction the question appears only with the first question and not with another question associated with it - Highest Priority - Repeated (6 november Build
2. When the user access 200 questions then the app takes time to submit the test, result of the test - reduced it from 200 to 100
3. Language change icon is not working - remove the language change icon
4. When there are multiple difficulty levels in the generated test then by default the total number of questions should come on the top of the screen including easy, medium, and difficult - 21 November - severity high - priority - medium
5. At the result page of the create test screen when the user switched from incorrect to skipped and scroll continuously till bottom then a white screen is coming in android and multiple lines is coming in ios -
6. We need to set the difficulty level of all the questions to Medium as students will raise issues over it that sometimes the difficulty level is showing and in some it is not showing. --- need confirmation from sir. -BLR team will do it with a query
7. When a user creates a test with BiLingual books it shows discrete difficulty levels in Android. ---
https://drive.google.com/file/d/10XMsgalJMxU1QHl0oKVOh2Bg_hL-nMr_/view?usp=sharing Video Link for the same

iOS -

1. Cross button functionality - still not fixed, need to fix
2. Limit of 5 books should be removed, it should be same as android
3. Same issues as android

Usage History

1. When the user deletes any video and then accesses the deleted video in usage history then no alert message or validation is coming in the application --
2. Quiz (Learn) is not coming in usage history when quiz (learn) is accessed from usage history -

show/hide books in the Library.

1. App crash - when user continuously hide or unhide package books application crashed --

Note : Ambiguous cases are coming which are non reproducible

2. Hide unhide will not come in batch course

Notification Issues :

1. In some auto notification , instead of URI , “ null ” value is coming
2. Duplicate links are coming in single notification
3. Duplicate notification is coming
4. Application hanged or crashed when user logs in and receive all notification, either session should be maintained or option to clear the notification or any other solution
5. Notification not received in time - random cases

Application Crashes -

1. Download videos Crashes
2. Video related crashes
3. Create test - device specific crashes
4. Usage history - device specific crashes
5. Hide/unhide crashes
6. Any crash when user access any resource i.e weblink, pdf , video(my library, live classes and completed classes) and audio
7. book id 4599 chapter id 41337 resource id 337919 application crash in ios 13.7 iPhone 7 and ios 14.2 iPhone SE2 - app store version - v1.8.1

Live Test issue

1. Rank is not coming correct
2. Live test notification is not coming
3. After taking live test when user logs out and logs in again instead re attempt , take test caption is coming
4. App crash while changing the language of the Bilingual Test .

Download Video :

1. Code optimization in download video --- done

2 When the user downloads any video and goes to downloads then the download video does not display meanwhile the user can't download any other video for the same.

-When the user downloads the video then the application crashes ---

3 When user download video and pause and resume then either application crashed or all downloaded video delete

Video is not displaying in Downloads list

4. Performance Issue: When a user downloads more than 10 + videos and then download again any video then application crashes and all videos get deleted.

Something went wrong and App not responding message Though Students will be advised to download 5 videos at a time

**** Note: All are device-specific issues, beta testing reports and crash logs are shared for the same.**

Audio :

1. When audio is playing in the background and when the user navigates through notification then

a. pause the audio from notification and click on the notification, either application redirect to home screen or crash

b. don't pause the audio from notification and click on the notification, either application redirect to home screen or crash

c. Click on notification (both cases pause and play) app redirects to the audio lecture page and when the user clicks either play from background or stop - application crashes (Application crashes are logged on crash logs - user 9783099201,9414120586)

2. Seek bar is not coming in audio - done

3. Random Issue - Voice overlap between two classes

Random and performance issues (Beta testing Findings)

1. Web link , enotes and video is taking too much time

2. Random issue / Performance Issue: Application hangs or user need to click multiple times on watch now button
3. OTP is taking too much time to receive and OTP on call functionality is not working
4. Video is not playing in vodafone network
5. All the 53 unique crashes mention in sheet and firebase

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Quiz optimization -- Currently if more than 200 questions are there, quiz page lags.

How many maximum questions can be there in a quiz.

How do you want the optimization to happen -- example: Load 50 questions at a time. Or Load 1 question at a time.

Need to resolve the issue , temporarily change from 200 to 100 questions

If no book is purchased by the user then an appropriate caption should come on screen -- need what text to put there

<https://docs.google.com/spreadsheets/d/1X085RldP8cTHUr-equzrUlvc8JSVcyPcm pbD0q-p8Rs/edit?usp=sharing>

In Test Generator Difficulty Level Page, show

Total Questions: count

Easy: Count

Medium: Count

Tough: Count

How do you want the ui for this to be

What happens when for any Difficulty level there are 0 questions

As per discussion with praveen ji if difficulty level had 0 question then that level will not come

For web test generator, there is no scroll on questions -- how do you want the web test generator ui to be

As per anirudh ji , he said he had a conversation with sir and this issue is ok

When a user deletes a resource and then accesses that deleted resource, show a message according to the resource. -- need exact text messages

<https://docs.google.com/spreadsheets/d/1X085RldP8cTHUr-equzrUlv8JSVcyPcm-pbD0q-p8Rs/edit?usp=sharing>